

BULLETIN NUMBER: BTB-CPD-010606

CATEGORY: Hardware

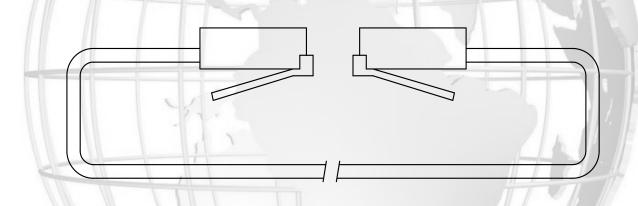
**BULLETIN:** Connection Package Details

**DATE:** January 6, 2006

The factory provided Connection Package (CP) uses a 9-Pin Serial to RJ11 Adapter along with a telephone cord to direct connect to the BASYX family of controllers. If a CP was not provided, or if you wish to utilize a longer cord than provided (6'), a standard patch -cord is available from any retailer who sells telephone accessories.

It has been determined that some cables are not of the proper configuration for use with the BASYX system. If you experience problems connecting with the controller, check your cable as described.

Hold the RJ11 Connectors head-to-head with the tabs on the same side as shown:



Examine the connectors from the top (tabs down) to see how the wiring matches up. The colors should exactly match between the two connectors:



This is the correct configuration

If your assembly does not match as shown above, the cable will NOT work and proper connection will not occur.



## This is **NOT** the correct configuration

The 9-Pin serial to RJ11 adapter may be purchased locally if required, but may not be the exact physical configuration as that of the factory unit. The following diagram is provided for the proper wiring of this adapter for use with the BASYX hardware, although modifications may be required based on the adapter purchased.

